

# EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1022	(719/310).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/11/13 07:46
L2	906	(719/318).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/11/13 07:46
L3	1287	(709/205).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/11/13 07:46
S367	31	communication adj center with driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 10:39
S368	206	(communication call) adj center with driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 10:40
S369	25	(communication call) adj center with (communication device) near2 driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 10:42
S370	25	(communication call) adj center with (communication device channel) near2 driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 10:43
S371	87	(communication call contact service) adj (agent center) with (communication device channel) near2 driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 10:46
S372	177	(communication call contact service) adj (agent center) same (communication device channel) near2 driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 11:24
S373	1204	(communication call contact service) adj (agent center) and (communication device channel) adj2 driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 11:25
S374	427	(communication call contact service) adj (agent center) and (communication device channel) adj2 driver with (communication channel)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 11:26
S375	99	(communication call contact service) adj (agent center) same (communication device channel) adj2 driver with (communication channel)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:13
S376	156	(communication call contact service) adj (agent center) same (communication device channel) adj2 driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:20
S377	107	(communication call contact service) adj (agent center) same (communication device channel media) adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:21

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S378	80	(communication call contact service) adj (center) same (communication device channel media) adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:22
S379	35	(communication call contact customer) adj (agent center) same (communication device channel media) adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:22
S380	59	(communication call contact customer) adj2 (agent center) same (communication device channel media) adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:24
S381	222	(communication call contact customer) adj2 (server) same (communication device channel media) adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:33
S382	770	(communication call contact customer) adj2 (agent center) same (communication device channel media) adj (driver module component interface adapt\$2)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:35
S383	381	(communication call contact customer) adj2 (agent center) with (communication device channel media) adj (driver module component interface adapt\$2)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 14:35
S384	1347	customer adj service adj center	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 15:02
S385	49	customer adj service adj center same driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 15:04
S386	54	customer adj service adj center and (device channel communication) adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 15:04
S387	23	("6389132"). URPN.	USPAT	OR	ON	2007/10/30 15:15
S388	17	("5127004"   "5140611"   "5268903"   "6064730"   "6097806"   "6222919"   "6230287"   "6233332"   "6289373"   "6389132"   "6553114"   "6570980"   "6636599"   "6661889"   "6665395"   "6704410"   "6744877"). PN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 15:19
S389	4	S388 and driver	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 15:20
S390	16	S388 and interface	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 15:23
S391	717	379/265. 01	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 15:23
S392	924	379/265. 02	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 16:13
S393	701	379/265. 09	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 15:23

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S394	7	S393 and device adj driver	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 15:27
S395	110	S393 and (communication channel device) adj (driver module interface)	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 15:27
S397	22	379/265-266	US-PGPUB; USPAT; USOCR	OR	ON	2007/10/30 16:24
S398	1791	(379/265. 01, 265. 02, 265. 03, 265. 04, 265. 05, 265. 06, 265. 07, 265. 08, 265. 09, 265. 11, 265. 12, 265. 13, 265. 14). CCLS.	US-PGPUB; USPAT	OR	OFF	2007/10/30 16:16
S399	32745	(379/???) .CCLS.	US-PGPUB; USPAT	OR	OFF	2007/10/30 16:48
S400	150	S399 and (driver with (customer center server agent))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:26
S401	144	S399 and driver and ((customer call) near2 center service adj agent)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:36
S403	59	S399 and (driver with (communication channel media device)) and ((customer call) near2 center service adj agent)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:41
S404	47	S403 and @ad < "20010331"	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:44
S405	65	S399 and (driver with (telephone email e\$mail fax facsimile communication channel media device)) and ((customer call) near2 center service adj agent)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:44
S406	65	S399 and (driver with (telephone email e\$mail fax facsimile communication channel media device)) and ((customer call) near2 center service adj agent)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:43
S407	6	S406 not S403	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:43
S408	53	S399 and (driver near (telephone email e\$mail fax facsimile network))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:47
S409	43	S408 and @ad < "20010331"	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:48
S410	123	S399 and (driver near2 (telephone email e\$mail fax facsimile network))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:48

# EAST Search History

S411	94	S410 and @ad < "20010331"	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:48
S412	33273	(379/???).cor.	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:48
S413	53	S412 and (driver near2 (telephone email e\$mail fax fascimile network))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:49
S414	37	S413 and @ad < "20010331"	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:48
S415	19300	S412 and ((telephone email e\$mail fax fascimile network))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:50
S416	0	S412 and ((telephone with e\$mail with fax with chat))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:50
S417	3	S412 and ((telephon\$2 with e\$mail with fax with messag\$3))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/30 16:50
S418	6	("6625274").URPN.	USPAT	OR	ON	2007/10/30 16:54
S419	33273	(379/???).cor.	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 08:36
S420	3	S419 and ((telephon\$2 with e\$mail with fax with messag\$3))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 08:41
S421	14	S419 and ((telephon\$2 with e\$mail with fax))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 08:38
S422	186	S419 and (call adj center customer adj2 center)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 08:42
S423	12	S419 and (call adj center customer adj2 center) same channel	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 08:45

## EAST Search History

S424	14	customer adj2 support same server with driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 08:47
S425	36	(customer adj2 support call adj center) same server with driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 09:32
S426	22	S425 not S424	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 08:48
S427	321	(customer adj2 support call adj center) and server with driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 09:32
S428	94	S427 and @ad < "20010331"	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/10/31 09:32